



## Restricted Delivery Announcement

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The product(s) below may be delivered to customers with the deviations or restrictions mentioned hereafter. Within the limits of the restrictions, all essential points of the applicable specifications have been satisfied; the samples from production have been accepted and suitable measures have been taken to keep outgoing quality at an acceptable level. The service organization can provide adequate support. All necessary measures have been taken to ensure product safety and EMC.

### Applies to

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Firmware version 0203 of:

- **GRB-HRB550-590-950-990**

**A Synapse® product**

### Deviations from technical specification or other restrictions

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- Silence detection for audio
- S2020 Beta-Release (HD-embedding only)
- Not locking to reference in 1080p23.98
- No 1080PsF23,98 support
- There are possible artifacts while switching between sources when locked to reference in the Autophaser/Synchronizer

#### **Note:**

- When updating from existing GRB-HRB550-590-950-990 software, the settings **Phaser1\_Offset** and **Phaser2\_Offset** both have a new default value and are set to **0 px**. Please check that these settings are set to these values! (In previous releases the default value was set to 400 px, when GRB-HRB550-590-950-990 is locked to reference, in particular cases this can result in 1 line offset)
- The **F/V/H-settings**, to create minimum delay, are corrected. Setting F/V/H-Delay to 0 now result in minimum delay of the card.

### Expected roadmap for fix

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Please consult Axon product management for this roadmap.